

Sprinkler systems

All new Lewisham Homes flats will have sprinkler systems built as standard, and where a risk identified with a vulnerable tenant, we have retrofitted sprinklers in sheltered housing and will look to extend this to high risk tower blocks.

Anti-social behaviour

We're aware of problems with ASB and criminal activity at Pitman House, and have been working closely with residents and the local police to gather evidence. The police are considering what interventions are required, so actions are on hold until the outcome of the police report is known. In the meantime we encourage residents to report any problems to us and the police, if appropriate.

In regards to the door entry system for Pitman House, this has been in place for the last 15 years and is an audio only system. The system is not due for replacement until 2020/21, and will look at the appropriate specification at the time. We encourage residents to be vigilant when entering blocks and not to allow access to unknown people, the work we're doing with the police should also help to resolve the current problems.

Fire safety advice & reassurance

We have issued advice on fire safety on several occasions, but we are re-issuing this focusing on all residents in blocks higher than 6 storeys, and this includes advice on smoke detectors, and the stay put approach. Our staff have been out giving additional advice since 15th June, at the estates with cladded and the highest blocks, and the feedback has been that residents have appreciated this. We will continue to do what we can to advise and reassure people. We will also be providing another fire safety factsheet to all our residents in tower blocks, included in this is advice on what can be stored on balconies. A fire safety campaign had already been planned for this summer, and so we are ready to go with this, and this includes LFB presence at the summer event arranged at the Albany in Deptford.

Our Fire Safety Manager will be attending the TRA meeting on 10 July 2017 to answer any further questions. Our Director of Development & Investment, Head of Housing and Head of Communications will also be present.

Andrew Potter

CEO